

**Western Municipal Water District Enterprise System Catalog  
June 2023**

Vendor Name	Current System Product	Statement of System Purpose	General Description of Categories/Data	Department Systems Primary Custodian	How Frequently Data is Collected	Update Frequency of System Data
ADP	Enterprise eTime & Workforce Now	Human Resources, Payroll & Benefits	Human Resources, Payroll & Benefits	Human Resources	Daily	Daily
Advanced Utility Systems	CIS Infinity	Billing System, Service Orders, Meter Reading, Development Services	Customer Billing, Meter Reading & Service Orders	Customer Service & Billing	Daily	Daily
Aqua Informatics ULC	WIMS	Compliance Reports	Equipment, System and Plant Operational Data	Operations	Daily/Weekly	Daily/Weekly
Bentley Systems	EADocs	Construction Project Management	Project Plans, Schedules, Communications and Related Materials	Engineering	As Needed	As Needed
California Data Collaborative	Analytics	Water Efficiency Analysis	Evaluate Program Effectiveness	Water Resources	Monthly	Monthly
CivicPlus	Internet Website	District Website	Content Management for Web Content, Calendars, Documents	Information Services	As Needed	As Needed
Constant Contact	Constant Contact	Customer outreach	Customer Emails	Strategic Communications	Weekly	Weekly
CUES	GraniteNet	Sewer Inspections through CCTV cameras	Sewer Inspections through CCTV cameras	Collection Team	Daily	Daily
Droplet Technologies	Customer Water Portal	Web Portal for Customers to View Water Use Data	Customer Water Use Data	Water Resources	Daily	Weekly
ESRI	ArcGIS	GIS	Various Map Data	Water Resources	As Needed	As Needed
Everbridge	Everbridge	Employee and Customer Contact Database	Reverse 911 to notify customers and employees	Information Services & Strategic Communications	As Needed	Bi-weekly
Fresh Works	FreshDesk	Helpdesk Ticketing System	Submit/Track/ Manage Technology Requests	Information Services	As Needed	As Needed
Granicus	Granicus	Board Agenda, Committee Agenda System	Board and Committee Agenda Creation Software	Management	Daily	
Infor	Lawson	ERP	Accounting, Financials, Procurement & Asset/Warehouse	Finance	Daily	Daily
Internally Developed	WISE	Watermaster reporting requirements	Well Production and Water Transportation Data	Water Resources	Annual	Annual
Laserfiche	Rio	Electronic Document Management System	Repository for District Files	Administration	Daily	Daily

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MHC	Document Express	Check Printing	Payment Data	Finance	Daily/Weekly	Daily/Weekly
Microsoft	Office 365	Hosted Office Applications (Word, SharePoint, Excel, PowerPoint, Access, OneDrive, Outlook)	Spreadsheet, Document, Email Applications Used on District Systems	Information Services	Daily	Daily
Microsoft	Windows Server	Server Operating System	Used as the base Operating System for many district systems	Information Services	As Needed	As Needed
Microsoft	SharePoint Server	District Internal Website (Intranet)	Posting Shared Information for Employees, Calendars, and Documents	Information Services	As Needed	As Needed
Mitel Network Corp	Mitel	Provides Telephony with VoIP	Contacts, Call Histories and Call Related Data	Information Services	As Needed	As Needed
Neogov	Insight, Online Hiring Center	Online Applicant System	Track Job Applicant Submissions	Human Resources	As Needed	As Needed
Paymentus	Paymentus	Hosted Payment Processor	Phone and Online Payments for Utility Bills	Finance & Billing	Daily	Daily
PayNearMe	PayNearMe	Hosted Payment Processor	Partners with Local Retailers for On-site Bill Payments	Finance & Billing	Daily	Daily
Pay Plus Solutions	Insight E-Tools	Interface Between Payroll and CalPers	CalPers Contributions	Human Resources	Bi-weekly	Bi-weekly
Performance Pro	Performance Pro	Employee Performance Evaluations	Employee Data	Human Resources	As Needed	As Needed
Smartsheet Inc	Smartsheet	Construction Project Management	Project Plans, Schedules, Communications and Related Materials	Engineering	As Needed	As Needed
Target Solutions	Training	Training Provider and Tracking	Training Materials and Records	Administration	As Needed	As Needed
Various Vendors	Various Products	Meter Reading	Meter Reads and Related	Finance & Billing	Daily/Weekly	Daily/Weekly
Velocity EHS	MSDS Online	Material Safety Data Sheets	MSDS/SDS for Hazardous Materials Used at District	Operations	As Needed	As Needed
VertiGIS	Geocortex	Meter Fee Application	Track fees associated with meters by Developers	Development Services & Water Resources	Daily	Daily
WaterTrax	WaterTrax	Laboratory and Water Quality Testing	Water Sample Laboratory Results	Engineering	Daily/Weekly	Daily/Weekly