

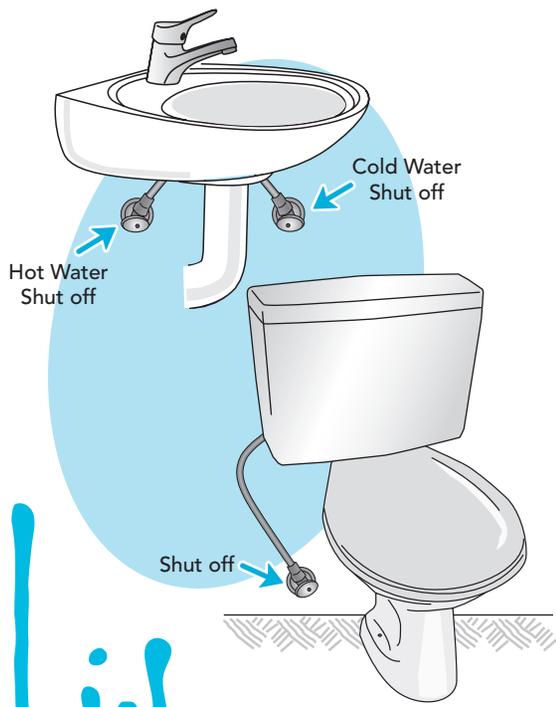
How to STOP the WATER

A QUICK GUIDE TO TURNING OFF EMERGENCY LEAKS



Shutting off water to **sinks** and **toilets**

Look for valves located underneath the fixtures to shut off water.



Once **water** goes through your meter, **you are charged for it** —

whether you use it or it leaks away. Inside is a guide that will help you turn off the water in case of an emergency leak in your home plumbing system.

Western Municipal Water District
14205 Meridian Parkway
Riverside, California 92518
951.571.7100

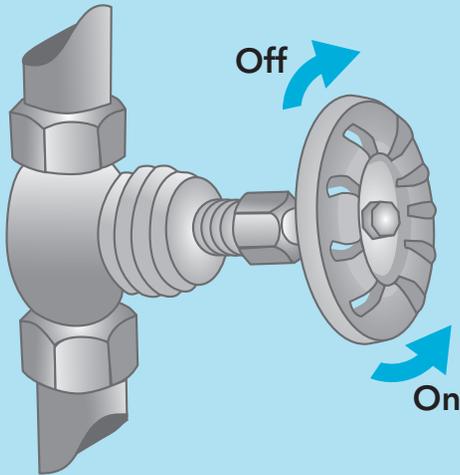
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CUSTOMER MAIN LINE VALVE



The main supply line to the house usually has a shut-off valve located near where the line enters the building. All valves close with a clockwise turn.

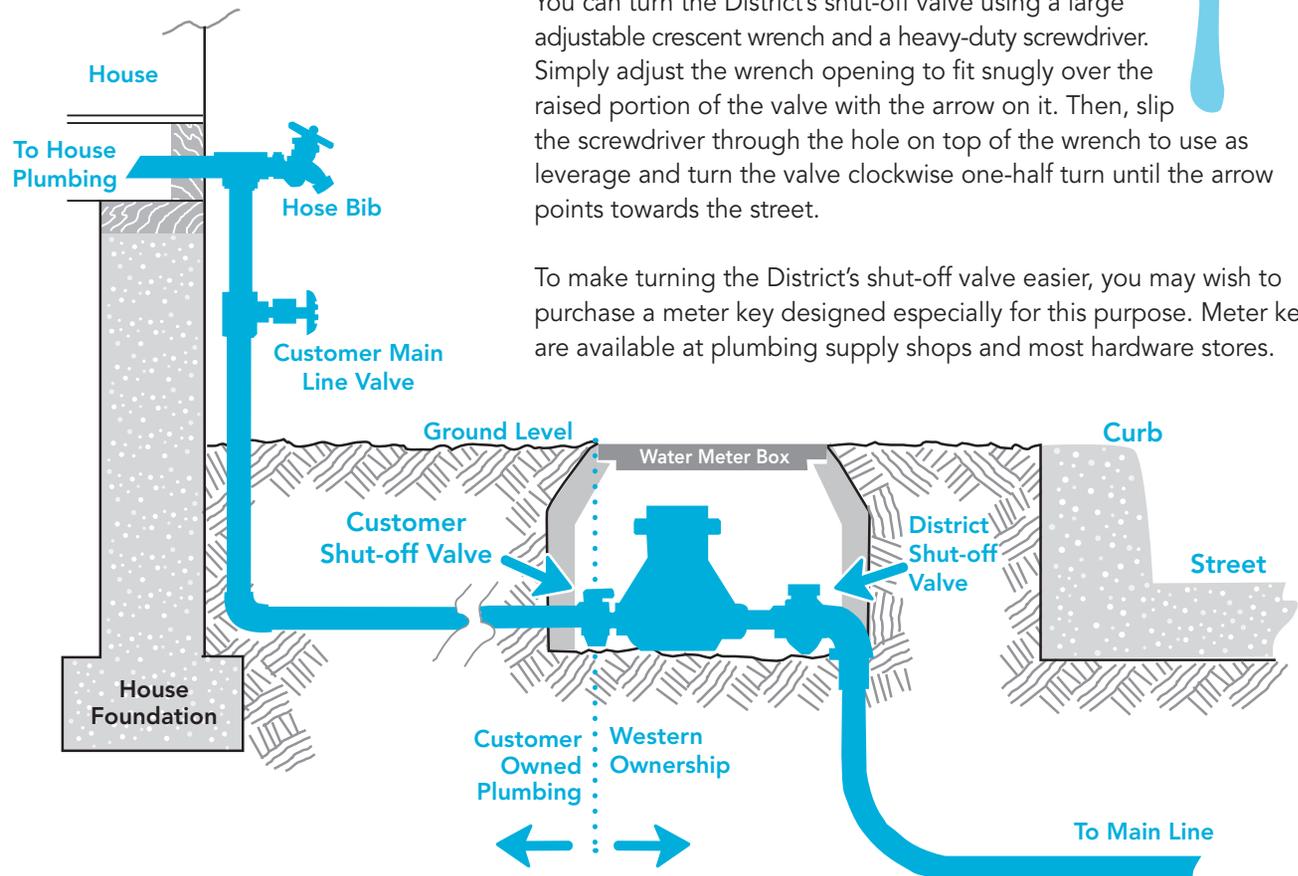
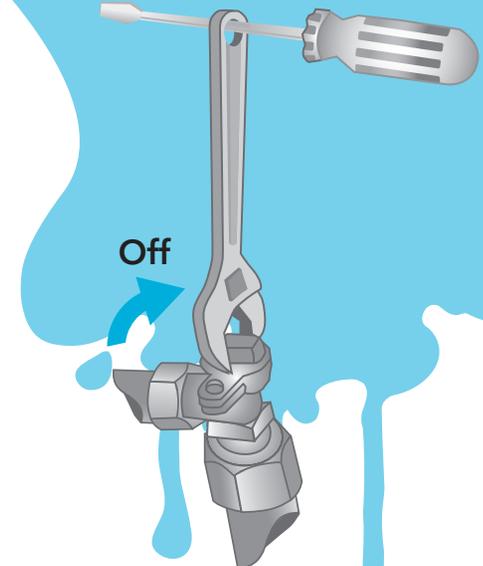
If closing this valve does not shut off the leak, as a last resort you will want to shut off your water at the meter. To do this, first go to your water meter box, which is usually located in front of the house, near the curb. Locate the hole in the cement cover and carefully lift the cover aside to expose the water meter. Once you have the meter lid opened, locate the customer shut-off valve. Turn the valve clockwise one-quarter turn to the closed position. Attempting to shut off the valve by turning it counterclockwise will destroy the valve.

Please note, if you have an older service, you may not have a customer valve. You will then need to close the District's shut-off valve. As with the customer valve, turning this valve in the wrong direction will destroy the valve and you may be held liable for replacement cost. Therefore, if you are unsure of the proper direction or encounter any problems, please call the District's operations office at 571.7100 for assistance.

Western Municipal Water District crews are trained to handle emergencies in the public water supply system 24 hours a day. However, Western crews cannot repair pipelines or water-using appliances on your property side of the meter.

That's a job for you and your licensed plumber. Here, however, are some tips that may help you stop the water in an emergency.

- To shut off water to sinks and toilets, look for valves located underneath the fixtures (diagrams on back page).
- Remember to turn the water heater off if you turn the water off.



You can turn the District's shut-off valve using a large adjustable crescent wrench and a heavy-duty screwdriver. Simply adjust the wrench opening to fit snugly over the raised portion of the valve with the arrow on it. Then, slip the screwdriver through the hole on top of the wrench to use as leverage and turn the valve clockwise one-half turn until the arrow points towards the street.

To make turning the District's shut-off valve easier, you may wish to purchase a meter key designed especially for this purpose. Meter keys are available at plumbing supply shops and most hardware stores.