Western Asks Customers to Be Aware of Scams for “in-home water treatment systems”

RIVERSIDE, Calif. – Although Western customers have not reported any incidents, Western encourages customers to be cautious of individuals making claims about our water, especially if they are attempting to sell any type of water filter or something similar. Western would like to remind customers to be cautious of individuals contacting them about the quality of their water as several scams have been noted taking place at other Riverside County water agencies.

Water provided by Western is safe and reliable. Our water is tested daily and meets or exceeds all state and federal water quality standards. We are required by state law to release an annual water quality report that clearly defines that the water Western provides to our customers is safe and reliable.

Western urges customers to report suspicious activity to their local law enforcement agency. Customers can always identify Western staff by their uniforms, badge and vehicles.

*Western Municipal Water District provides water supply, wastewater disposal and water resource management to the public in a safe, reliable, environmentally sensitive and financially responsible manner.*

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Media Advisory

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