Western presented with highest honors in government information technology

RIVERSIDE, CA – Western Municipal Water District (Western) at its Board of Directors meeting on Wednesday, Nov. 6, 2019, was presented with the Municipal Information Systems Association of California (MISAC) Excellence in Information Technology (IT) Practices Award. This marks the ninth MISAC award for Western since 2008.

“At Western, we have a very lean but high performing IT team. Western is committed to open and transparent governance and operational efficiency, and we are excited to be recognized with this award,” said Craig Miller, Western’s General Manager.

MISAC’s Excellence in IT Practices Award recognizes outstanding governance and operational practices and is the highest level awarded by MISAC. Award applicants are subject to a detailed and comprehensive audit, and winners must meet or exceed recognized best practices across 12 critical IT service areas and over 100 unique audit criteria.

Board President Bob Stockton commented, “As we continue to look for ways to provide the best customer care, ensuring that our IT programs are reflective of industry best practices is critical.”

Information and communication technologies play a vital role in water supply planning and operations optimization. Adopting forward-thinking technologies equips Western with the necessary information and the opportunity to more effectively plan for the water and wastewater needs of today, and for future generations.

MISAC was founded in 1980 and strives to promote leadership, education, and access to resources for local agency technology professionals in order to enhance local government services and effectiveness using its Four Pillars: education, member resources, relationships, and advocacy.

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*Western Municipal Water District is one of the largest public agencies in Riverside County providing water and wastewater services to nearly a million people who live, work and play across 527-square miles of California’s most populous regions.*